VERVO

Warranty Claim and Cancellation

Before sending the goods
we recommend contacting us
by phone or e-mail.

Return address:
Please send the goods via Packeta to:
Petra Bezruče 1031, Valtice, Czechia
Pick-up point: Svět pohádek a strašidel
Phone: +420 737 648 358

I want to submit

☐ warranty claim ☐ order cancellation

Please select one option.

Order number

.....

E-mail

.....

Full name

.....

Address

.....

IBAN for potential refund

.....

Claimed / cancelled item(s)

.....

.....

Description of the defect

.....

.....

.....

.....

Date

.....

Signature

.....

I also request a written confirmation of the warranty claim submission, stating when I exercised this right, the content of the claim, the requested method of resolution, along with my contact details for the purpose of providing updates on the status of the claim.